

Message

From: burgundee.butler@thomsonreuters.com [burgundee.butler@thomsonreuters.com]
Sent: 11/2/2009 4:40:53 PM
To: Hanchett, James (DPH) [James.Hanchett@state.ma.us]
Subject: RE: Latest Subscription

Jim,
I'm glad you have the CD and can install it. I'll request for the address to be corrected.

Have a great day.

Burgundee Butler
Client Mgr Assoc
Thomson Reuters
Phone: 888-612-2874
Fax 303-804-2766
burgundee.butler@thomsonreuters.com
thomsonreuters.com

-----Original Message-----

From: Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]
Sent: Monday, November 02, 2009 9:30 AM
To: Butler, Burgundee (Healthcare USA)
Subject: RE: Latest Subscription

Burgundee,

No we are running V141.

We received 2 packages within a couple days of each other. I assumed they were the same volume. V 142 was unopened and I will install today. Sorry about misunderstanding. Please check ship to address, this causes delay in receiving packages.

Attn: Jim Hanchett
Room N251 Morrill I
Western Mass Public Health Ctr.
181 Stockbridge Road
Amherst, MA 01003

Thanks,

Jim

-----Original Message-----

From: burgundee.butler@thomsonreuters.com
[mailto:burgundee.butler@thomsonreuters.com]
Sent: Monday, November 02, 2009 10:45 AM
To: Hanchett, James (DPH)
Subject: RE: Latest Subscription

Hi Jim,

Are you running V142 right now? V142 was delivered on 8/27/09 and signed for by Salem. Are you getting an expiring warning? I send another CD if you didn't receive V 142.

Kind regards,

Burgundee Butler
Client Mgr Assoc
Thomson Reuters
Phone: 888-612-2874
Fax 303-804-2766
burgundee.butler@thomsonreuters.com
thomsonreuters.com

From: Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]
Sent: Monday, November 02, 2009 7:36 AM
To: Butler, Burgundee (Healthcare USA)
Subject: Latest Subscription

Hi Burgundee,

We have not received our October subscription to
Micromedex. Our customer ID is [REDACTED]

Thanks,

Jim Hanchett
Amherst Drug Lab
Room N251 Morrill I
Western Mass. Public Health Ctr.
181 Stockbridge Road
Amherst, MA 01003